

# Update (March, 2005)



## Quality Computing Works

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... the name is the commitment

### greenWORKS is the product! ...the name is the commitment

Welcome to 2005, and the first 'update' of the year. Among the many improvements taking place at QCW, you should see a minimum of 2 issues of this brief annually.

Along with all of the changes you're seeing on the right side of this page, we're trying hard to improve support to the customer base.

Despite the busiest spring in five years, based on releases, more changes and major projects have been accomplished than ever before. Along with the enhancements, the improvements to greenWORKS continue, and you'll see those listed on the right side as well.

I firmly believe that we'll see the first

release of the Windows version by year-end with live beta testing by late summer.

Looking forward to it, lots of enthusiasm, real progress, help in the office, working towards a great year!

#### **Important notice: April 6<sup>th</sup> thru 13<sup>th</sup> 2005**

The office will be closed for these 8 days inclusive with Conrad out of the country. **EMERGENCY support ONLY** will be available at **011-49-173-610-8440 7am-3pm EST**. Place non-critical calls at the normal number (or fax) and they will be dealt with on/after the 14<sup>th</sup>. John remains available to local customers for hardware/tech support [john@qualitycomputing.ca](mailto:john@qualitycomputing.ca). All of this information is available on the website as well. Email is the preferred method of contacting Conrad during this period as it will be checked several times daily.

### Using the QCW Website

As many of you have already noticed, a wealth of information has been added to the website.

On the support page you'll find documentation 'snippets' detailing how to use greenWORKS. In addition, you'll find information on Windows, Accuterm, D3, XP service pack 2, and disinfecting a computer, among other topics. You'll also find downloads for many of the things you can't find in your own office (including the Windows XP CD) you'll still require your own license key.

On the Links page, you'll find many of the sites used everyday within this organization. Some of the more popular include: Business Links (including post offices on both sides of the border), such software links as Sam Spade (which identifies who's been attacking your machine), and a wide variety of other items. Common downloads are also highlighted.

In order to use the Support page, you'll need your own userid & password available from the QCW office if you haven't received one yet.

#### 2004 Highlights

- Major addition to production software for 'inventory tag#' & dated comments.
- Inventory inquiry now allows direct access to inventory transactions, sales & purchase orders.
- Replace product pricing via spreadsheet. Bulk pricing also enhanced.
- Inventory count sheets via spreadsheet. Inventory available via Palm or Pocket PC hand-held device.
- Supplier, comments, plant date & original plant quantity by genus, variety, location for wholesale growers.
- Update payroll soundex to use both last AND first name
- Product labeling & pricing by customer & sales order.
- POS now has 'F'ree flag instead of having to do a 100% discount. Also enhancements to layaway reporting, IC-Verify
- Add ability to 'export' a sales order instead of printing it (much easier to fax using this method)

#### Coming in 2005

- EDI supporting Wal-mart, Home Depot, and so forth.
- additional staff starting at the end of April. Windows knowledgeable and project oriented.
- direct export from greenWORKS to Simply Accounting. Allows you to use the inventory and invoicing functions, but use a simple accounting function.
- stand-alone POS registers requiring no constant link to the server.
- Windows version in beta testing by the end of the summer. It's happening!