



Update

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... the name is the commitment

Recent software changes

- greenWORKS now produces PDF's directly. The current project is to have them created automatically and emailed directly. It's coming.
- Master Maintenance now has the ability to export directly to Excel. Real slick, see the release notes for what it does.
- Availabilities are now being created directly from within greenWORKS. As part of the PDF work, it will be posted directly to the web.
- By January, virtually any report can be dumped to a PDF and emailed directly to you. Works great when working offsite via the web.
- AP&AR inquiries now display the history of who changed which record last
- Home Depot EDI now has more fail-safes built in & runs MUCH faster on the export
- Product line sort field allows your availability to print in the same sequence as your catalogue.

greenWORKS is the product! ...the name is the commitment

Welcome to the last newsletter of 2007. Somehow Christmas and New Years are almost here, and I'm not quite sure where the year went. Lots of accomplishments of course; new employee; software enhancements; new customers. Heck, even the vacation is already 4 months in the past. For time to be passing this quickly I MUST be getting old!

As you've hopefully noticed, I am slowly catching up and getting some of the major projects out the door. You'll see some of those detailed at the right. Details on the Support pages of the website.

With the latest release of Accuterm 2k2 we're finally making major progress on the 'Windows' version of the software. Integration with

Important Notes

1) Windows Vista has improved dramatically, however it is not yet certified to run D3 (though it is running here in-house). Service Pack 1 is due out early in 2008. Since XP will no longer be available sometime prior to Jun'08, we will be selling Vista exclusively at that time. For the moment, XP Pro and XP Media Centre are recommended.

2) Office 2003 has had Service Pack 3 released this fall. You'll find the download link on our website under "Downloads". Office 2007 has Service Pack 1, again with a link on "Downloads".

Microsoft's Office products continues to improve. New versions of PC-Anywhere and the web servers in use have allowed major progress in enhanced support and capabilities.

Kristel continues to improve the websites she's working on. With database integration, online product information and customer web ordering, she's doing a fine job of bringing skills and capabilities to the company.

Of course I wish you a Merry Christmas, or just Happy Holidays for those of us of other persuasions. May you have a happy and prosperous New Year. Have a great year!

... Conrad K. ☺

Important notice: Sat Dec 22nd thru Wed Jan 2nd Inclusive – Office Closure

The office will be closed these dates inclusive with the staff **on vacation**. **EMERGENCY support ONLY** will be available at the normal support number above between the hours of 9am thru 6pm. Non-critical calls will be answered on the 3rd. Of course we all remain available in case of an emergency. All of this information is available on the website as well. Email remains the preferred method for contacting staff.

3) If you're trying to open Office 2007 files in earlier versions of Office, you'll need the compatibility pack, again on "Downloads".

4) We have had 2 computers with major problems after installing Google Desktop. One required a complete reload, the other we managed to recover. Make sure you're properly backed up prior to installing this software, if you REALLY need it ☺.

5) AVG has stopped working on 2 machines after a Microsoft update. If this happens to you, remove AVG in Add/Remove programs, then reinstall from their website. Make sure you change the schedule for the middle of the night, not 8am.

6) Please check your backups. I finally had the 1st customer with 1 backup that was unreadable when used to restore. Major oops!